

# HP Pavilion x360 Convertible 14-dw1010wm



## Power that revolves around you

Streaming, chatting, and getting things done is way more fun when you find your perfect position. Flex, bend and flip from anywhere with a 360-degree hinge and long lasting battery life.

### Product overview

- **Born to perform:** Take on everything life throws your way with a laptop that can keep up. Multitasking feels easy and fast with a high performance Intel® processor and technology to get things done.
- **Designed to go the distance:** Made for a marathon. With advanced wireless technology, long-lasting battery life and HP Fast Charge, you'll always power through.
- **See more. Hear it all.** A 3-sided micro-edge display and Audio by B&O.
- **Log in with a touch:** With the touch of your finger, seamlessly log in to your PC. Patented 3-D fingerprint technology ensures secure access.

### Key specifications

- **Operating system:** Windows 10 Home<sup>(1)</sup>
- **Processor:** 11th Generation Intel® Core™ i5-1135G7<sup>(2b)</sup>
- **Display:** 14.0-inch diagonal, FHD (1920 x 1080), multitouch-enabled, IPS, edge-to-edge glass, micro-edge<sup>(39)</sup>
- **Memory:** 8 GB DDR4-3200 MHz RAM (2 X 4 GB)
- **Internal storage:** 256 GB PCIe® NVMe™ M.2 SSD<sup>(15)(58b)</sup>
- **Graphics:** Intel® Iris® X® Graphics<sup>(14)</sup>
- **Sound:** Audio by B&O with dual speakers
- **Battery life:**
  - Up to 8 hours and 30 minutes (mixed usage)<sup>(85)</sup>
  - Up to 10 hours and 45 minutes (video playback)<sup>(75)</sup>
  - Up to 8 hours and 15 minutes (wireless streaming)<sup>(80)</sup>
- **Wireless:** Realtek RTL8822CE 802.11a/b/g/n/ac (2x2)<sup>(19a)</sup> Wi-Fi® and Bluetooth® 5.0 combo<sup>(26)</sup>
- **Camera:** HP Wide Vision 720p HD camera with integrated dual array digital microphones<sup>(89)</sup>
- **Product weight:** 3.55 lb<sup>(76)</sup>

### Product features

- **Windows 10 Home:** Do great things confidently with the familiar feel of Windows - only better.<sup>(1)</sup>
- **11th Generation Intel® Core™ processor:** Brings the perfect combination of features to make you unstoppable. Get things done fast with high performance, instant responsiveness and best-in-class connectivity.
- **Intel® Iris® X® graphics:** Impressive performance for creating, gaming, and entertainment. A new level of graphics performance and crisp, stunning visuals - with the convenience of a thin & light laptop.
- **PCIe® NVMe™ SSD storage:** Get up to 15x faster performance than a traditional hard drive.<sup>(58b)</sup>
- **Wi-Fi 5 (2x2) & Bluetooth® 5.0:** With a Wi-Fi 5 (2x2) (802.11a/b/g/n/ac) WLAN adapter and Bluetooth® 5.0, all your connections are rock solid.<sup>(19a)(26)</sup>
- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes.<sup>(78)</sup>
- **Micro-edge display:** The barely visible bezel revolutionizes your display by letting a larger screen fit into a smaller frame.
- **FHD IPS touchscreen:** Control your entertainment right from the screen and get crystal-clear quality with 178-degree wide-viewing angles.<sup>(39)</sup>

### Additional product features

- **Highly accurate color:** 45% NTSC color space for ideal color reproduction. Perfect for photos, videos—all your creative projects.<sup>(20)</sup>
- **A truly powerful audio experience:** HP Dual Speakers, HP Audio Boost, and tuning by B&O deliver a rich, authentic audio experience.
- **Optimized metal design:** Streamlined, metal design delivers a thinner, lighter PC with great durability.
- **Fingerprint reader:** Seamlessly log in to your device in any position with the touch of your finger. Patented 3-D fingerprint technology ensures secure access.<sup>(9)</sup>
- **HP Wide Vision HD Camera:** 88-degree, wide-angle field of view for video chats with the whole family.<sup>(89)</sup>

### Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Pavilion x360 Convertible that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified<sup>(62)</sup>
- EPEAT® Silver registered<sup>(27)</sup>

### Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

#### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Warranty details are included with your product.

#### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at [community.hp.com](http://community.hp.com), on Twitter at [twitter.com/HPsupport](https://twitter.com/HPsupport), and Facebook at [facebook.com/HPsupport](https://facebook.com/HPsupport).<sup>(9)</sup>

#### Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit [www.hp.com/go/smartfriend](https://www.hp.com/go/smartfriend) to learn more or call toll-free 1-844-814-1800 to get started.<sup>(95)</sup>
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit <https://www8.hp.com/ca/en/services/consumer/services-overview.html> or call toll-free at 1-877-232-8009.<sup>(83b)</sup>



Specifications

Operating system	• Windows 10 Home <sup>(1)</sup>
Processor	• 11th Generation Intel® Core™ i5-1135G7 <sup>(2b)</sup> • Quad-Core
Processor speed	• Up to 4.2 GHz with Intel® Turbo Boost Technology <sup>(2g)</sup>
Processor cache	• 8 MB L3 cache
Memory	• 8 GB DDR4-3200 MHz RAM (2 X 4 GB)
Accessible memory slots	• Memory slot not user accessible
Video graphics	• Intel® Iris® X® Graphics <sup>(14)</sup>
Internal storage	• 256 GB PCIe® NVMe™ M.2 SSD <sup>(1)(5)(58b)</sup>
Finish and features	• Top cover: Natural silver • Keyboard deck: Natural silver aluminum with an anodizing finish
Camera	• HP Wide Vision 720p HD camera with integrated dual array digital microphones <sup>(69)</sup>
Display	• 14.0-inch diagonal, FHD (1920 x 1080), multitouch-enabled, IPS, edge-to-edge glass, micro-edge, 250 nits, 45% NTSC <sup>(20)(39)</sup>
Screen to body ratio	• 82.4% <sup>(40)</sup>
Wireless connectivity	• Realtek RTL8822CE 802.11a/b/g/n/ac (2x2) <sup>(1)(9a)</sup> Wi-Fi® and Bluetooth® 5.0 combo <sup>(26)</sup> • MU-MIMO supported
Digital media	• 1 Multi-format SD media card reader
Sound	• Audio by B&O with dual speakers
Integrated keyboard	• Full-size, natural silver keyboard • HP Imagepad with multi-touch gesture support
External notebook ports	• 1 SuperSpeed USB Type-C® 10Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4, HP Sleep and Charge) <sup>(42)(50)(64)</sup> • 2 SuperSpeed USB Type-A 5Gbps signaling rate • 1 Headphone/microphone combo • 1 AC Smart pin • 1 HDMI 2.0
Dimensions	• <b>Unpackaged:</b> 12.76 in (W) x 8.70 in (D) x 0.71 in (H) • <b>Packaged:</b> 17.68 in (L) x 2.72 in (W) x 12.01 in (H)
Weight	• <b>Unpackaged:</b> 3.55 lb <sup>(76)</sup> • <b>Packaged:</b> 4.47 lb
Security	• Fingerprint reader
Power	• 3-cell, 43 Wh Li-ion polymer <sup>(21)</sup> • 45 W Smart AC power adapter
Battery life	• Up to 8 hours and 30 minutes (mixed usage) <sup>(85)</sup> • Up to 10 hours and 45 minutes (video playback) <sup>(75)</sup> • Up to 8 hours and 15 minutes (wireless streaming) <sup>(80)</sup>
Warranty and support	• 1-year limited hardware warranty. Additional information available at <a href="http://www.support.hp.com">www.support.hp.com</a> <sup>(9)</sup> • 1-year limited technical support for software and initial setup (from date of purchase) <sup>(53)</sup>

Learn more at [hp.com](https://www.hp.com)

<sup>(1)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See [microsoft.com](https://microsoft.com) <sup>(2b)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Iris Xe, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. <sup>(2g)</sup> Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See [intel.com/technology/turboboost](https://intel.com/technology/turboboost) for more information. GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. <sup>(69)</sup> Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. <sup>(69)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. <sup>(14)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. <sup>(15)</sup> Actual formatted capacity is less. Portion of internal storage is reserved for preloaded content. <sup>(19a)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs. <sup>(20)</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. <sup>(21)</sup> Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors. <sup>(22)</sup> 100GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at [dropbox.com](https://dropbox.com). Internet service required and not included. <sup>(23)</sup> HP BIOS Protection works with Windows 10 that ships with your PC. <sup>(25)</sup> Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. <sup>(27)</sup> Based on U.S. EPEAT® registration according to IEEE 1680.1-2018 EPEAT®, EPEAT® status varies by country. Visit [www.epeat.net](https://www.epeat.net) for more information. <sup>(39)</sup> Full High Definition (FHD) content is required to view FHD images. <sup>(40)</sup> Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. <sup>(42)</sup> USB Type-C® and USB-C® are trademarks of USB Implementers Forum. <sup>(50)</sup> DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. <sup>(53)</sup> Call 1.800.474.6836 or [support.hp.com](https://support.hp.com) for more information on Care Packs available after standard warranty expires. After standard warranty expires, an incident fee may apply. <sup>(54)</sup> For more information visit [hp.com/go/hpsupportassistant](https://hp.com/go/hpsupportassistant). (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. <sup>(58b)</sup> Based on HP internal testing using CrystalDiskMark benchmarking software. Performance is sequentially faster (read only) compared to traditional 5,400 rpm HDD. <sup>(62)</sup> ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. <sup>(64)</sup> For best results with HP Sleep and Charge, use a USB charging protocol standard cable or cable adapter with an external device. <sup>(66)</sup> Alexa home supported devices are not included and must be purchased separately. <sup>(75)</sup> Battery life tested by HP using continuous FHD video playback, 1080p (1920x1080) resolution, 150 nits brightness, system audio level at 17%, player audio level at 100%, played full-screen from local storage, headphone attached, wireless on but not connected. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. <sup>(76)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(78)</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/- 10% due to System tolerance. <sup>(80)</sup> Battery life tested by HP using continuous Netflix video playback, Windows 10 Netflix app, 150 nits brightness, system audio level 17%, headphone attached, played full-screen, wireless on. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. <sup>(83b)</sup> Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit [hp.com/go/cpc](https://hp.com/go/cpc). <sup>(85)</sup> Windows 10 MobileMark 18 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See [bapco.com/products/mobilemark-2018/](https://bapco.com/products/mobilemark-2018/) for additional details. <sup>(88a)</sup> Click on the Adobe icon in the start menu to take advantage of a 1 month trial membership of select Adobe software. The software is tied to the device and is not transferable. You may also choose to enter your payment details to auto-renew and continue to use the software beyond the 30 day trial. See Adobe for complete details. <sup>(89)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. <sup>(93)</sup> HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown on datasheet. © Copyright 2021 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 03/02/2021\_r1 jr

Software

HP Help and support	• <b>myHP:</b> myHP provides a simple setup and registration experience that welcomes you to your new HP PC. Customize, optimize, and secure your device with tips and tricks and easy-to-access settings, and receive helpful messages and information to keep things running smoothly. • <b>HP BIOS Protection:</b> Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself. <sup>(23)</sup> • <b>HP Support Assistant:</b> Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers. <sup>(56)</sup>
Books, music, photos and videos	• <b>Adobe Offer:</b> Get a complimentary 1 month trial of Adobe Spark and of Adobe Acrobat Standard DC with the purchase of a computer from HP. Create stunning graphics, webpages, and video stories in minutes with Adobe Spark. Work smarter with Adobe Acrobat Standard DC, the complete PDF solution for today's mobile, connected world. <sup>(88a)</sup>
Productivity and tools	• <b>Adaptive Battery Optimizer:</b> Protect battery health and bring peace of mind for uninterrupted productivity and entertainment with automatic checks on battery temperature, charging status, and usage time. • <b>HP Audio Switch:</b> Easily switch between speaker and microphone sources with intuitive controls and a consistent app experience. • <b>HP Connection Optimizer:</b> Get consistent and reliable Wi-Fi performance with software that automatically switches between the most efficient wireless access points. <sup>(9)</sup> • <b>HP QuickDrop:</b> Wirelessly transfer photos, videos, documents and more between your PC and mobile device. Easily snap a photo to share, send addresses for directions on-the-go, and view texts on your PC's screen. With HP QuickDrop, file transfers are easy, fast and reliable. <sup>(9)</sup> • <b>Amazon Alexa voice service:</b> Hands-free access to Amazon Alexa on your PC, including more than 50K skills. <sup>(66)</sup> • <b>Dropbox cloud storage:</b> Store and synchronize your content online with Dropbox. Get 100GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access. <sup>(9)(22)</sup>
Security and protection	• <b>McAfee LiveSafe™:</b> Protect your operating system with a free 30-day McAfee LiveSafe™ trial. <sup>(69)</sup> • <b>Fingerprint reader:</b> Securely log in with a touch of your finger. <sup>(9)</sup>

Additional Information

Product number	• 33Z39UA#ABA
Ad embargo date	• 03/05/2021
UPC Code	• 195697635496
Country of origin	• China
Pallet information	• <b>Dimensions:</b> 47.24 in (L) x 39.37 in (W) x 41.13 in (H) • <b>Total weight:</b> 516.70 lb • <b>Layers:</b> 3 • <b>Products per layer:</b> 36
Battery regulatory data	• <b>Transportation or storage regulations:</b> Y • <b>UN# and proper shipping name:</b> UN3481 - Lithium ion batteries packed with equipment • <b>Number of batteries:</b> 1 • <b>Primary battery regulated material:</b> 185g • <b>Primary battery watt hours:</b> 43 • <b>Applicable CPSC regulations:</b> N

